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## Downloadable Publications

Public Radio Commentary for *Marketplace* (with Barry Nalebuff):

Cellphone Sleuth (Aug. 20, 2004) *(Real Audio).*

A Donation Booth? (June 23, 2004) *(Real Audio).*

Say Goodbye to TIVO (June 9, 2004) *(Real Audio).*

Using Iraq to Undermine OPEC (April 6, 2004) *(Real Audio).*

Benefits of Non-Transparency (Feb. 23, 2004) *(Real Audio).*

Who's Right? (Nov. 10, 2003) *(Real Audio).*

Blackboxes for Cars (Sept. 16, 2003) *(Real Audio).*

Sarbanes/Oxley's First Birthday (July 30, 2003) *(Real Audio).*

Pay Per Mile Auto Insurance (Feb. 25, 2003) *(Real Audio).*

Spoiling Spam (Dec. 24, 2002) *(Real Audio).*

Virtual Strikes (Oct. 4, 2002) *(Real Audio).*

Disclosuring' hidden fees to consumers (Aug. 28, 2002) *(Real Audio).*

An alternative to expensing stock options (July 24, 2002) *(Real Audio).*

Why Not? A Bi-Monthly Column: in *Forbes* (with Barry Nalebuff). A column of ideas to improve business, government and everyday life:

Throwaway Tickets 52 (August 18, 2004)

Dialing for Thieves 76 (April 19, 2004)

Don't Sell Us Short 56 (Feb. 2, 2004)

It Beats a CD 160 (Dec. 8, 2003)

Blackbox for Cars 125 (August 11, 2003)

An Educated Consumer 95 (June 09, 2003)

Make Car Insurance Fairer 154 (March 17, 2003)

The Virtues of a Virtual Strike (Nov. 25, 2002)

Price-Protect Your Home (Sept 16, 2002)

Opt-Out Advertising (June 20, 2002)

A Community of Ideas 173 (May 9, 2002)

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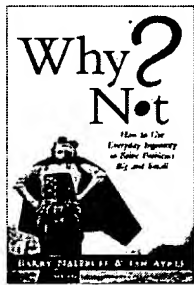
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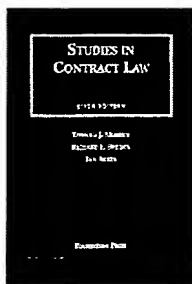
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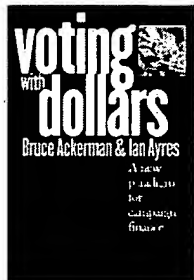
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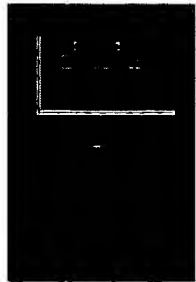
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L1          3655 S CHARGE OR BILL OR INVOICE
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L3          3232 S CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTANCE
L4           426 S PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
L5          8846 S CONSUMER? OR USER OR USERS OR PARTY OR PARTIES OR CUSTOMER? O
L6         33839 S INFORMATION OR RULE? OR GUIDELINE? OR CONDITION? OR COST OR P
L7             0 S L2 AND L1
L8             0 S L2 AND L4

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AN    93:5260  CONFSCI
DN    93005260
TI    IDSN work-at-home telemarketing application
AU    Simon, S.
CS    AT&T Bell Lab., USA
SO    IEE, Conference Services, Savoy Place, London WC2R 0BL, UK; Telephone:
      071-240 1871 ext. 222; Telex: 261176 IEE LDN G; Fax: 071-497 3633,
      Proceedings, IEE Conference Publication No. 357.
      Meeting Info.: 922 0611: Second International Conference on Private
      Switching Systems and Networks (9220611). London (UK). 23-25 Jun 1992.
      Institution of Electrical Engineers.
DT    Conference
FS    DCCP
LA    UNAVAILABLE
TI    IDSN work-at-home telemarketing application
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Set      Items    Description
S1     3534467    CHARGE OR BILL OR INVOICE
S2       47031    TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()-
                  SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO-
                  DIALER?
S3     7678569    CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA-
                  NCE
S4     5281623    PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5         522    S1(5N)S2
S6         166    S5(5N)S3
S7          14    S6(5N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION?
                  ? OR COST OR PRICE OR FEE OR AMOUNT)
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S9           6    S8 NOT PY>2001
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02159471  72019300
**Dial M for marketing**
Webb, Cynthia D
Dallas Business Journal  v24n37  PP: 27  Apr 27, 2001
ISSN: 0899-4129  JRNL CODE: DFW
WORD COUNT: 916

...TEXT: is causing concern in some quarters.

House Bill 472, also referred to as the "no- **call**  **bill** ," if passed, will
require  **telemarketers**  to display caller  **information**  and for the Public
Utility Commission of Texas to quarterly update a list of individuals...

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02120728  68610338
**Giving promotions telecoms support**
McLuhan, Robert
Marketing  PP: 29-30  Feb 8, 2001
ISSN: 0025-3650  JRNL CODE: MAR
WORD COUNT: 1624

...TEXT: delay and assure them that their orders would be dealt with.

When  it  comes to  **cost** ,  **telemarketers**  normally  **charge**  on a per- **call**
basis,  taking  into  consideration  the level of skills required, although
some fixed fee may also...

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01364398  00-15385
**Design for success**
Mummert, Hallie
Target Marketing  v20n2  PP: S1-S2  Feb 1997
ISSN: 0889-5333  JRNL CODE: ZIR
WORD COUNT: 990

...TEXT: to be determining what type of call center you're going to run.

According  to  **Bill**  Clare, director  of  **marketing** ,  **call**  center
management  division, at Executone  **Information**  Systems, companies setting
up in-house call centers already have a call center of sorts...

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00600204  92-15377
**A Software Approach to Reality-Based Customer Service**

Goes, Art
Telemarketing Magazine   v10n8   PP: 62-67   Feb 1992
ISSN: 0730-6156   JRNL CODE: TLM
WORD COUNT: 1858

...TEXT: can assign costs proportionally.

You can take this one step further: send business units a **bill** . Instead
of a **cost** center, **telemarketing** becomes a **bill** -back center.

More critical to **call** center managers is call wrap-up's ability to
register the nature of the call...


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DIALOG(R)File  20:Dialog Global Reporter
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12524468   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Call Law Wont Harm West Virginias Telemarketing Industry, Lawmaker Says**
Phil Kabler
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS   (CHARLESTON GAZETTE, W.VA)
August 23, 2000
JOURNAL CODE: KCGA   LANGUAGE: English   RECORD TYPE:  FULLTEXT
WORD COUNT:  484

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...      Asked how much it would cost the division to create and maintain a
do-not- **call** list, Miles said, "If they **charge** a **fee** to the
 **telemarketer** and to the consumer, it pays for itself."
      In many of the states with such...


  **9/3,K/6      (Item 1 from file: 610)**
DIALOG(R)File 610:Business Wire
(c) 2004 Business Wire. All rts. reserv.

00581756  20010906249B4075   (USE FORMAT 7 FOR FULLTEXT)
**Cohen, Milstein, Hausfeld & Toll, P.L.L.C. Announces Class Action Lawsuit**
**Against Citibank and Citigroup-Cardholders Pursue Class Action Lawsuit**
**Against Citibank and Citigroup for Disclosing Credit Cardholders' Private**
**Account...**
Business Wire
Thursday, September 6, 2001  13:40 EDT
JOURNAL CODE:  BW  LANGUAGE:  ENGLISH  RECORD TYPE:  FULLTEXT
DOCUMENT TYPE:  NEWSWIRE
WORD COUNT: 290

...wrongful disclosure of their credit cardholders' account
information, telemarketers have received cardholders' private financial
account **information** and security account **access** **information** which
allows
 **telemarketers** to **charge** credit cardholders' accounts without their
authorization.

The complaint charges Citibank and Citigroup with breach of...

```
Set     Items    Description
S1    3534467    CHARGE OR BILL OR INVOICE
S2      47031    TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()-
                 SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO-
                 DIALER?
S3    7678569    CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA-
                 NCE
S4    5281623    PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5        522    S1(5N)S2
S6        166    S5(5N)S3
S7         14    S6(5N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION?
                 ? OR COST OR PRICE OR FEE OR AMOUNT)
S8         14    RD (unique items)
S9          6    S8 NOT PY>2001
S10      1009    S2(10N)S4
S11       190    S10(5N)(CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUST-
                 OMER? ? OR INDIVIDUAL? ?)
S12        37    S11(10N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITI-
                 ON? ? OR COST OR PRICE OR FEE OR AMOUNT)
S13        60    S11(S)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION?
                 ? OR COST OR PRICE OR FEE OR AMOUNT)
S14        55    RD (unique items)
S15        31    S14 NOT PY>2001
? show files
File  15:ABI/Inform(R) 1971-2004/Dec 06
          (c) 2004 ProQuest Info&Learning
File  20:Dialog Global Reporter 1997-2004/Dec 07
          (c) 2004 The Dialog Corp.
File 610:Business Wire 1999-2004/Dec 07
          (c) 2004 Business Wire.
File 810:Business Wire 1986-1999/Feb 28
          (c) 1999 Business Wire
File 476:Financial Times Fulltext 1982-2004/Dec 07
          (c) 2004 Financial Times Ltd
File 613:PR Newswire 1999-2004/Dec 06
          (c) 2004 PR Newswire Association Inc
File 813:PR Newswire 1987-1999/Apr 30
          (c) 1999 PR Newswire Association Inc
File 634:San Jose Mercury  Jun 1985-2004/Dec 05
          (c) 2004 San Jose Mercury News
File 624:McGraw-Hill Publications 1985-2004/Dec 07
          (c) 2004 McGraw-Hill Co. Inc
```

**15/3,K/1      (Item 1 from file: 15)**
DIALOG(R)File   15:ABI/Inform(R)

01827651   04-78642
**Marketing resort timeshares:   The rules of the game**
Scavo, James J
St. John's Law Review  v73n1  PP: 217-245  Winter 1999
ISSN: 0036-2905  JRNL CODE: SJLR
WORD COUNT: 13717

...TEXT:  The  Telemarketing  Sales  Rule  prohibits  deceptive and abusive
practices by telemarketers.123

The  telemarketing sales  **rules**  require the  **telemarketer**  to make certain
affirmative  disclosures  before  a  **customer**  makes  a  **payment** .124 The
Federal  Trade  Commission  went  to  great  lengths to define payment with
respect to...

...Trade Commission states that payment occurs when a customer divulges his
or  her  credit card  **information** .127 Therefore, "a telemarketer or seller
who  fails  to  provide  the  disclosures  until  the  consumer's  payment
**information**  is in hand violates the  **Rule** ."128

The  required  disclosures by telemarketers include: (a) the total cost and
quantity of the...

**15/3,K/2      (Item 2 from file: 15)**
DIALOG(R)File   15:ABI/Inform(R)

01754305   04-05296
**Making  the  market  work:  Enhancing  consumer  sovereignty  through  the
telemarketing sales rule and the distance selling directive**
Rothchild, John
Journal of Consumer Policy  v21n3  PP: 279-313  Sep 1998
ISSN: 0168-7034  JRNL CODE: JSP

ABSTRACT:  The  provisions-  of  the  Telemarketing  Sales  **Rule** , which the
Federal  Trade  Commission  promulgated  in  1995  pursuant to  the  1994
Telemarketing  and Consumer Fraud and Abuse Prevention Act, are analyzed. A
framework  is  proposed  through  which  the  **Rule**  may  be understood as
embodying  a  regulatory  strategy  of controlling abusive telemarketing by
enhancing  the  effectiveness  of  market  forces.  In particular, the  **Rule**
works  by  improving  the quantity and quality of  **information**  flowing to
consumers,  preventing  the  occurrence  of transactions that the  **consumer**
does not truly intend, preventing  **telemarketers**  from evading the effects
of  market  forces  governing  availability  of  **payment**  mechanisms, and
enhancing  the  effectiveness of the contract regime. The same framework is
applied to...

**15/3,K/3      (Item 3 from file: 15)**
DIALOG(R)File   15:ABI/Inform(R)

01690744   03-41734
**Do-not-call legislation across the nation**
Cerasale, Jerry

Telemarketing & Call Center Solutions  v16n10  PP: 148-151  Apr 1998
ISSN: 0730-6156  JRNL CODE: TLM
WORD COUNT: 1423

...TEXT:  Protection  to establish a list of telephone customers who do not
wish  to  receive  unsolicited  **telephone  solicitation** calls. **Consumers**
 may be placed on the list upon  **payment** of an initial  **fee**  of $10 and an
annual  renewal  **fee**  of  $5.  The  list  must be updated quarterly. List
brokers are required to delete those...


   **15/3,K/4      (Item 4 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)
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01496658  01-47646
**Recent developments in telemarketing regulation**
Cain, Rita Marie
Journal of Public Policy & Marketing  v15n1  PP: 135-141  Spring 1996
ISSN: 0743-9156  JRNL CODE: JMP
WORD COUNT: 6015

...TEXT:  authorization  from  the consumer. This proposal responded to the
increased  use  of  demand  drafts for  **payment** . In  **telemarketing** scams,
unwitting  **consumers**  give out bank account numbers to fraudulent sellers.
The alleged seller then presents the demand...

... was  on  the  increase, because security in the credit card systems had
tightened (Telemarketing Sales  **Rule**  1995c, p. 43850). Despite the obvious
potential for (and actual) abuse of the demand instrument...

... it  unduly burdened "legitimate industry's non-deceptive use of various
payment  systems"  (Telemarketing  Sales  **Rule**  1995b,  p.  30414). In the
second  proposed  **rule** ,  the  written  authorization  requirement  was
completely  dropped. The Commission claimed its general prohibition against
"making...
... consumers'  money through false and misleading statements regardless of
the payment system used" (Telemarketing Sales  **Rule**  1995b, pp. 30413-14).

Consumer advocates, banking groups, and state law enforcement countered the
FTC...


   **15/3,K/5      (Item 5 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.


01434654  00-85641
**The advantages of electronic payment**
Loucks, John
Telemarketing & Call Center Solutions  v15n10  PP: 26, 130  Apr 1997
ISSN: 0730-6156  JRNL CODE: TLM
WORD COUNT: 963

...TEXT: that the check will be returned and the order will never be paid.

Other Electronic  **Payment** Options

Electronic  checks  are  faster  than traditional checks. The  **telemarketer**
 takes  the  **customer** 's checking account  **information**  over the phone and

then sends it to the vendor to print a check. However...


 15/3,K/6      (Item 6 from file: 15)
DIALOG(R)File  15:ABI/Inform(R)
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01284479  99-33875
**Enforcement and education impact consumer fraud**
Schachter, John
Credit World  v85n1  PP: 30-32  Sep/Oct 1996
ISSN: 0011-1074  JRNL CODE: CW
WORD COUNT: 1166


...TEXT: determined to protect and defend with actions such as those we are
undertaking."

Most advance- **fee**  loan  **telemarketers**  get  **consumers**  to  **pay**  the
upfront  **fee**  by persuading the consumers that they are certain or nearly
certain to receive loans. The...

... a refund  in  the unlikely event that a loan is not forthcoming. After
paying  the  **fee** ,  however,  consumers  either  never  hear  from  the
telemarketer  again  or  they get a form letter from a "turndown room" that
their  credit  has  been  denied. Advance- **fee**  loan  schemes ·often are
advertised  in  the  classified sections of daily newspapers, including USA
Today...


 15/3,K/7 ·     (Item 7 from file: 15)
DIALOG(R)File  15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01257902  99-07298
**After the commercial airs**
Mummert, Hallie
Target Marketing  v19n7  PP: 66-67  Jul 1996
ISSN: 0889-5333  JRNL CODE: ZIR
WORD COUNT: 1457

...ABSTRACT: direct response television  (DRTV) campaign. When potential
customers call,  you  need  to  be  ready  –  with **telemarketing** service
representatives,  **payment** options, fulfillment and **customer** service. An
experienced  **telemarketing**  agency  should  be  able to walk through your
campaign with you to anticipate what kind...

... database  to  track  supplies. Electronic  data interchange (EDI) with

telemarketing vendors provides up-to-date **information** on incoming orders.
When  it  is  time  to get paid, the telemarketing agency sends the payment
 **information**  via EDI to the fulfillment company.


 15/3,K/8      (Item 8 from file: 15)
DIALOG(R)File  15:ABI/Inform(R)
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01248059  98-97454
**Tips to take advantage of electronic payments**
Weiss, David

Telemarketing & Call Center Solutions  v14n11  PP: 26-30+  May 1996
ISSN: 0730-6156  JRNL CODE: TLM
WORD COUNT: 2053

ABSTRACT: There are several methods for direct marketers and **telemarketers**
 to  obtain  **payment**  from  their  **customers** . Accepting checks over the
telephone has become one of the fastest-growing payment options for...

... services,  modem  transmission  and bank delivery. Meanwhile, companies
need to know how the Telemarketing Sales **Rule** , 16CFR Part 310 pertains to
the  use  of  electronic  payments  by  telemarketers.  The **rule** mandates
specific  **guidelines**  for  the  use  of  pre-authorized drafts, making it
unlawful to obtain or submit for...
...TEXT: pocket (A) to your bank account (B).

There  are  several  methods  for  direct  marketers and **telemarketers** to
obtain  **payment**  from  their  **customers** . For  the last several years,
obtaining your customer's credit card number has been the...

... because  consumer  debt  is  at  an  all-time  high  and  consumers are
continually  bombarded  with  **information**  suggesting they do not give out
their credit card number over the phone.

The New...


 15/3,K/9        (Item 9 from file: 15)
DIALOG(R)File  15:ABI/Inform(R)
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01220185  98-69580
**World class telemarketing:  Managing and motivating phone reps**
Reichley, Kevin R
Direct Marketing  v59n1  PP: 44-47  May 1996
ISSN: 0012-3188  JRNL CODE: DIM
WORD COUNT: 2555

...TEXT:  for most improvement from an existing baseline  measurement. They
can  be designed to recognize and **pay**  **individuals** , as well as groups or
teams, within a  **telemarketing**  group. Contests can be a very effective way
to  increase  short-term  motivation;  however,  certain  **rules**   must  be
followed to ensure successful contests.

First, prizes must be meaningful in light of...


 15/3,K/10       (Item 10 from file: 15)
DIALOG(R)File  15:ABI/Inform(R)
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01155663  98-05058
**PC-based telephony solution highlights recording and management**
Anonymous
Telemarketing & Call Center Solutions  v14n6  PP: SS22  Dec 1995
ISSN: 0730-6156  JRNL CODE: TLM
WORD COUNT: 451

...TEXT: Abuse  Act,  for  which  enforcement  commences  January 1, 1996.
According  to  Kuhn,  "The  Telemarketing  Sales  **Rule** ...states that many
categories  of  telemarketing activities must be recorded. These categories

include any conversation in which a **customer** authorizes a **telemarketer** to withdraw **payment** directly from his or her bank account."

In addition, all telephone calls initiated by a...

 **15/3,K/11      (Item 11 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)
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01114996  97-64390
**Electronic payment systems: What all marketers need to know**
Weiss, David
Telemarketing  v14n3  PP: 106-109  Sep 1995
ISSN: 0730-6156  JRNL CODE: TLM
WORD COUNT: 2008

TEXT: Direct marketers and telemarketers spend a tremendous **amount** of time contemplating the subtle differences between headset manufacturers, ergonomically correct chairs, call centers, and...

... not collect payment for goods or services, those decisions may have little importance. Ask any **telemarketing** manager or controller and you will find that collecting **payment** from your **customers** is the single most important part of any marketing program.

Over the years, marketers have...

 **15/3,K/12      (Item 12 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)
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01084494  97-33888
**Dialing for dollars**
Green, Matthew W Jr
Rural Telecommunications  v14n4  PP: 10-11  Jul/Aug 1995
ISSN: 0744-2548  JRNL CODE: RTC
WORD COUNT: 266

ABSTRACT: The Federal Trade Commission recently realized that had it adopted its original **rules** for legislation to thwart telemarketing fraud, many legitimate businesses, such as telcos peddling custom-calling features, might have ended up on the wrong side of the law. The original **rules** stated that telemarketers could not call the same person back to sell the same product...

... required a consumer's written permission to draw money from a checking account, and prevented **telemarketers** from sending couriers to **consumers** ' homes to collect **payment** .
...TEXT: required a consumer's written permission to draw money from a checking account, and prevented **telemarketers** from sending couriers to **consumers** homes to collect **payment** . According to the Washington Post, after receiving comments from 300 businesses and trade associations, the FTC decided to revamp its **rules** because the originals would have incriminated many legitimate businesses.

"Insurance companies and heating and air...

**15/3,K/13**    **(Item 13 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)

01055134  97-04528
**FTC revises proposed rules for telemarketing**
Hernandez, Debra Gersh
Editor & Publisher  v128n25  PP: 76-81  Jun 24, 1995
ISSN: 0013-094X  JRNL CODE: EDP
WORD COUNT: 1621

...TEXT:  for  these  disclosures  to  be  made orally or in writing before
payment is made.

A  **rule**  that  would  have  banned  courier  pickups  of  **payment**  from
 **customers**  contacted  through  **telemarketing**  was another issue of great
concern to the newspaper industry, whose carriers often make door...

**15/3,K/14**    **(Item 14 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)

00928170  95-77562
**Computer/telephone marriage generating a busy signal for VARs**
Trowbridge, Dave
Computer Technology Review  v14n9  PP: 1, 10+  Sep 1994
ISSN: 0278-9647  JRNL CODE: CTN
WORD COUNT: 1224

...TEXT:  Mac and PC clients over a LAN, giving applications on them access
to  call  progress  **information**  for  **telemarketing**  and  similar
applications.  " **Customers**  will  **pay**  a premium to those providers who not
only sup ply applications, but also supply solutions...

**15/3,K/15**    **(Item 15 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)

00858278  95-07670
**Ma Bell pushing telemarketers out of Quebec & Ontario**
Stacey, Robert
Direct Marketing  v56n12  PP: 65-66  Apr 1994
ISSN: 0012-3188  JRNL CODE: DIM
WORD COUNT: 1573

ABSTRACT:  Bell Canada is attempting to introduce a  **pay** - **user**  system for
high-volume  **customers**  such as  **telemarketers**  and call  centers, and the
Canadian Direct Marketing Association (CDMA) has called on Bell Canada...

... will  surpass thresholds sooner and by a greater margin. Meanwhile, the
Ontario  government  has  recently  **ruled**  that  provincial  sales tax is
collectable on all printing, including variable mailing of letters and...

**15/3,K/16**    **(Item 16 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)

00749747   93-98968
**Marketing researchers face "increasingly hostile" legislation**
Schlossberg, Howard
Marketing News  v27n17  PP: 1, 8  Aug 16, 1993
ISSN: 0025-3790  JRNL CODE: MNW
WORD COUNT: 1067

...ABSTRACT: restrict random-digit dialing. A New York legislative proposal
would  require  researchers,  credit checkers, and **telemarketers** to **pay**
**consumers**  50 cents each time they use or transmit their names. A royalty
payment would serve as both compensation for their time and notification of
use of their **information** files.


  15/3,K/17      **(Item 17 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)
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00580945   91-55292
**Marketers with a Yen**
Garrity, Robert E.
Direct Marketing  v54n7  PP: 46-51  Nov 1991
ISSN: 0012-3188  JRNL CODE: DIM
WORD COUNT: 4146

...TEXT:  use  inbound toll-free dialing. Recent changes in the "free-dial"
(or  800  number  concept) **amount**  to nothing more than simplified collect
calling.  Major  reductions  in  rates are necessary to improve the inbound
telemarketing  portion of the industry. Discounts should be established for
outbound  **telemarketing** . At the present time, Japanese business **customers**
 still  **pay**  the same rate as home **customers** .

Technological  Challenges: As noted earlier, marketing in Japan is about 15
to 20 years behind...


  15/3,K/18      **(Item 1 from file: 20)**
DIALOG(R)File  20:Dialog Global Reporter
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15155308  (USE FORMAT 7 OR 9 FOR FULLTEXT)
**US  FTC: Defendants in office supply scheme to pay more than $2 million for**
   **consumer redress**
M2 PRESSWIRE
February 14, 2001
JOURNAL CODE:  WMPR   LANGUAGE:  English   RECORD TYPE:  FULLTEXT
WORD COUNT:  552

  (USE FORMAT 7 OR 9 FOR FULLTEXT)

...       supplies from them. The District Court's contempt order banned the
Chiericos  from  any  future  **telemarketing**  and  ordered  them  to  **pay**
 **consumer**   redress.  In  March  2000,  the  U.S. Court of Appeals for the
Eleventh Circuit affirmed...


  15/3,K/19      **(Item 2 from file: 20)**
DIALOG(R)File  20:Dialog Global Reporter
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13622404   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Telemarketing Firms Settle over Oregon's No Call Law**
Sherri Buri McDonald
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS   (REGISTER GUARD - EUGENE, OREGON
)
November 02, 2000
JOURNAL CODE:  KREG    LANGUAGE:  English   RECORD TYPE:  FULLTEXT
WORD COUNT:  692


   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...      pay $6.50 the first year and $3 a year thereafter.
    Telemarketers pay an annual **fee** of $120;  the list is updated
monthly.
    This was Myers first enforcement action against violators...


  **15/3,K/20      (Item 3 from file: 20)**
DIALOG(R)File   20:Dialog Global Reporter
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10300380   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**British Telecom Must Pay Half Cost Of UK Bypass Autodialers**
NEWSBYTES
March 28, 2000
JOURNAL CODE:  FNEW    LANGUAGE:  English   RECORD TYPE:  FULLTEXT
WORD COUNT:  279

    ... 2000 MAR 28 (NB) -- By Steve Gold, Newsbytes. British Telecom (BT)
has been instructed to **pay** half the **cost** of **autodialers** being
supplied to its **customers** by competing telecommunications carriers.
    The move comes as part of a ruling by Oftel, the...


  **15/3,K/21      (Item 4 from file: 20)**
DIALOG(R)File   20:Dialog Global Reporter
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10146392   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**FTC:  Travel package marketers reach settlement with FTC; Defendants to pay
    $145,000 in consumer redress for Telemarketing Sales** Rule  violations
M2 PRESSWIRE
March 20, 2000
JOURNAL CODE:  WMPR    LANGUAGE:  English   RECORD TYPE:  FULLTEXT
WORD COUNT:  1180

... **reach    settlement    with   FTC;  Defendants   to   pay $145,000 in consumer**
    **redress for Telemarketing Sales** Rule  **violations**


  **15/3,K/22      (Item 5 from file: 20)**
DIALOG(R)File   20:Dialog Global Reporter
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08032651   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Colorado Lawmakers to Introduce Bill Aimed at Taming Telemarketers**
Michael Booth
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS   (DENVER POST - COLORADO)
November 01, 1999
JOURNAL CODE:  KDPT    LANGUAGE:  English   RECORD TYPE:  FULLTEXT

WORD COUNT:  1131

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...      signed up hundreds of thousands of disgruntled consumers in a
matter of months. In Georgia, **consumers pay** $5 to be on a list for two
years; all **telemarketers** , whether calling from inside or outside the
state, must buy the list of names for...


  **15/3,K/23      (Item 6 from file: 20)**
DIALOG(R)File  20:Dialog Global Reporter
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07048639   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**The Modesto Bee, Calif., Consumer Focus Column**
Tim Moran
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS   (MODESTO BEE - CALIFORNIA)
September 05, 1999
JOURNAL CODE: KMOB   LANGUAGE: English   RECORD TYPE:  FULLTEXT
WORD COUNT:  660

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...      a telemarketer and check with the state consumer protection office
before paying any up-front **fee** .
    People who have been recently turned down for credit are targets of
shysters offering to...


  **15/3,K/24      (Item 7 from file: 20)**
DIALOG(R)File  20:Dialog Global Reporter
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05050833   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**US FTC: Two Santa Barbara companies to settle FTC charges of making
    fraudulent claims**
M2 PRESSWIRE
April 21, 1999
JOURNAL CODE: WMPR   LANGUAGE: English   RECORD TYPE:  FULLTEXT
WORD COUNT:  718

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...      product they sell. The defendants will have to post a bond if they
engage in **telemarketing** . The settlement requires a **payment** of
$3,955,000 in **consumer** redress.
    The settlement for Arlington Press, Inc., d/b/a/ Consumer Data
Service, Golden West...

... a performance bond be posted if the company or its officers wish to
engage in **telemarketing** . The proposed order also requires the defendants
to **pay** $54,200 in **consumer** redress. In addition, David and George
Lumholtz must turn over to the Commission for resale...


  **15/3,K/25      (Item 8 from file: 20)**
DIALOG(R)File  20:Dialog Global Reporter
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01540612   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**US FEDERAL TRADE COMMISSION: Telemarketers offering "guaranteed" profits
   deceived investors**
M2 PRESSWIRE
April 30, 1998
JOURNAL CODE:  WMPR    LANGUAGE:  English   RECORD TYPE:  FULLTEXT
WORD COUNT:  798

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...      court issue a permanent injunction prohibiting the defendants from
violating  the  FTC Act and the **Telemarketing** Sales **Rule** in the future,
and order the defendants to **pay   consumer** redress.
      On the  day  the  FTC  filed  its  complaint,  the Las Vegas Attorney
General's...


  **15/3,K/26      (Item 9 from file: 20)**
DIALOG(R)File   20:Dialog Global Reporter
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01492694   (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Boom to Doom? Con Artists Pitch Financial Dreams but Sell Nightmares**
PR NEWSWIRE
April 28, 1998      11:14
JOURNAL CODE:  WPRW    LANGUAGE:  English   RECORD TYPE:  FULLTEXT
WORD COUNT:  664

   (USE FORMAT 7 OR 9 FOR FULLTEXT)

...      request  payment  in  order for consumers to claim sweepstakes and
prizes  or  to  transmit  lottery  **information**  across  state or national
boundaries. "Con artists know that it's harder for U.S...

... they  are  located beyond our borders," explained Susan Grant, NCL Vice
President and National Fraud **Information** Center director.
      To avoid being scammed, NCL offers this advice:
      -- Don't act on impulse...


  **15/3,K/27      (Item 1 from file: 476)**
DIALOG(R)File 476:Financial Times Fulltext
(c) 2004 Financial Times Ltd. All rts. reserv.

0003541220  B06IOBUAAIFT
**SIB Revised Draft Rules: Detailed Controls Proposed On Investment
   Advertising**
CLIVE WOLMAN
Financial Times, P 12
Friday, September 12, 1986
DOCUMENT TYPE:  NEWSPAPER  LANGUAGE:  ENGLISH   RECORD TYPE:  FULLTEXT
Word Count:  1,271

...non-professional investors who agree to unsolicited calls lose some of
the protection of the **rules** on **unsolicited   calls** .

The basis, method and frequency of **payment** by the **customer** to the firm
for services rendered and a statement on whether the firm will earn...

**15/3,K/28      (Item 1 from file: 613)**
DIALOG(R)File 613:PR Newswire
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00618204  20010730SFM037  (USE FORMAT 7 FOR FULLTEXT)
**Innomedia Announces Buddytalk 4-in-1 Internet Communication Tool**
PR Newswire
Monday, July 30, 2001  07:15 EDT
JOURNAL CODE:  PR  LANGUAGE:  ENGLISH  RECORD TYPE:  FULLTEXT
DOCUMENT TYPE:  NEWSWIRE
WORD COUNT: 814

...to one-hour in duration, where as many as 10 BuddyTalk users can
participate. This **fee** is only **paid** by the **call**  **originator** . To
experience
BuddyTalk's multi- **party** conferencing, InnoMedia is offering an
introductory
promotion giving users 45 days, or 10 free sessions...


**15/3,K/29      (Item 2 from file: 613)**
DIALOG(R)File 613:PR Newswire
(c) 2004 PR Newswire Association Inc. All rts. reserv.

00462066  20001115CLW007  (USE FORMAT 7 FOR FULLTEXT)
**Harris Infosource Launches Pay-As-You-Go Meter Program**
PR Newswire
Wednesday, November 15, 2000  09:08 EST
JOURNAL CODE:  PR NEWSWIRE, INTERACTIVE CONNECTION  LANGUAGE:  ENGLISH
RECORD TYPE:  FULLTEXT
DOCUMENT TYPE:  NEWSWIRE
WORD COUNT: 343

TEXT:
Harris InfoSource, the leading compiler
and provider of **information** on U.S. businesses, introduces the
Pay-As-You-Go
Meter Program, which provides access to Harris' in-depth **information**
while
charging for data on a per-record basis. The database is used by sales,
direct
marketing, purchasing, **telemarketing** and research professionals.

    "With this new program, **customers**  **pay** only for the **information**
they need,"
said David Wilkof, Vice President of Marketing at Harris InfoSource.  "Now
customers can gain access to marketing **information** that might have
previously
been **cost** prohibitive."


**15/3,K/30      (Item 1 from file: 624)**
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

01022762
**FRIENDLY POWER HIT WITH $2.6-MILLION PENALTY FOR VIOLATING SECURITIES ACT**
Electric Utility Week, Vol. 6, No. 3, Pg 12
June 7, 1999
JOURNAL CODE:  EUW

SECTION HEADING:   Rates & Regulation   ISSN:   0046-1695
WORD COUNT:   319,

TEXT:

... They raised money by selling franchises based on exclusive geographic regions to a network of **telemarketers** on credit. **Individual** investors **paid** a franchise **fee** to buy ``partnership units'' within those regions from the telemarketers. By the time the SEC...


 **15/3,K/31        (Item 2 from file: 624)**
DIALOG(R)File 624:McGraw-Hill Publications
(c) 2004 McGraw-Hill Co. Inc. All rts. reserv.

01022732
**OWNERS OF FLORIDA-BASED MARKETER FINED $2.6-MILLION IN INVESTMENT SCAM**
Power Markets Week, Vol. 6, No. 3, Pg 6
June 7, 1999
JOURNAL CODE:   PMW
SECTION HEADING:   RETAIL COMPETITION   ISSN:   1078-9820
WORD COUNT:   356

TEXT:

... for the venture by selling franchises based on exclusive geographic regions to a network of **telemarketers** . **Individual** investors, solicited over the telephone, actually **paid** the franchise **fee** by purchasing ``partnership units'' from the **telemarketers** . By the time the SEC stopped the scheme in July 1998, Friendly Power had received...

```
Set     Items    Description
S1    3534467    CHARGE OR BILL OR INVOICE
S2      47031    TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()-
                 SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO-
                 DIALER?
S3    7678569    CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA-
                 NCE
S4    5281623    PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5        522    S1(5N)S2
S6        166    S5(5N)S3
S7         14    S6(5N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION?
                 ? OR COST OR PRICE OR FEE OR AMOUNT)
S8         14    RD (unique items)
S9          6    S8 NOT PY>2001
S10      1009    S2(10N)S4
S11       190    S10(5N)(CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUST-
                 OMER? ? OR INDIVIDUAL? ?)
S12        37    S11(10N)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITI-
                 ON? ? OR COST OR PRICE OR FEE OR AMOUNT)
S13        60    S11(S)(INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION?
                 ? OR COST OR PRICE OR FEE OR AMOUNT)
S14        55    RD (unique items)
S15        31    S14 NOT PY>2001
S16   1459410    (CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUSTOMER? ?
                 OR INDIVIDUAL? ?)(5N)(INFORMATION OR RULE? ? OR GUIDELINE? ? -
                 OR CONDITION? ? OR COST OR PRICE OR FEE OR AMOUNT)
S17         7    S16(10N)S5
S18         7    RD (unique items)
? show files
File  15:ABI/Inform(R) 1971-2004/Dec 06
          (c) 2004 ProQuest Info&Learning
File  20:Dialog Global Reporter 1997-2004/Dec 07
          (c) 2004 The Dialog Corp.
File 610:Business Wire 1999-2004/Dec 07
          (c) 2004 Business Wire.
File 810:Business Wire 1986-1999/Feb 28
          (c) 1999 Business Wire
File 476:Financial Times Fulltext 1982-2004/Dec 07
          (c) 2004 Financial Times Ltd
File 613:PR Newswire 1999-2004/Dec 06
          (c) 2004 PR Newswire Association Inc
File 813:PR Newswire 1987-1999/Apr 30
          (c) 1999 PR Newswire Association Inc
File 634:San Jose Mercury  Jun 1985-2004/Dec 05
          (c) 2004 San Jose Mercury News
File 624:McGraw-Hill Publications 1985-2004/Dec 07
          (c) 2004 McGraw-Hill Co. Inc
```

**18/3,K/1      (Item 1 from file: 15)**
DIALOG(R)File   15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

02766698  668450551
**Understanding Telemarketing Compliance Rules**
Lemon, Chrys D
ABA Bank Compliance  v25n7   PP: 22-27   Jul/Aug 2004
ISSN: 0887-0187   JRNL CODE: BCP
WORD COUNT: 3687

...TEXT: often will have a customer's account number, which will be used to
charge  the  **customer** . Before using this "preacquired account  **information**
" to  **charge**  the  **customer** 's account, the  **telemarketer**  must obtain the
customer's  expressed  informed consent to use the account information. For
most...

**18/3,K/2      (Item 2 from file: 15)**
DIALOG(R)File   15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

02558739  304918431
**Marketing privacy**
Ayres, Ian; Funk, Matthew
Yale Journal on Regulation  v20n1  PP: 77-137  Winter 2003
ISSN: 0741-9457   JRNL CODE: YJR
WORD COUNT: 30244

*Bad data*

...TEXT:   900 number. But with an outgoing 1-900 number, transfers based on
a  per--  minute  **fee**  set  by  **consumers**  would  be  made  from  the
**telemarketer**   to   the   consumer's telephone  **bill**   when the  **telemarketer**
calls out from a 1-900 number.

A  system  of  compensated  telemarketing  can  easily be...it will quickly
inform  residents  about  the  new potential for compensation. Each month's
phone  **bill**  will disclose the  **telemarketing**  credits that the household
receives  (and  might  disclose  how  the  **consumer**  could vary the default
**price** ).

We  are particularly attracted to using the federally mandated minimum wage
as a focal point...

**18/3,K/3      (Item 3 from file: 15)**
DIALOG(R)File   15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

02197385  75899174
**Bringing down the curtain on the 2001 Texas legislative session**
Graham, Ann
Texas Banking  v90n7  PP: 1, 8+  Jul 2001
ISSN: 0885-6907   JRNL CODE: TXB
WORD COUNT: 1629

...TEXT: departments  -  are  partially  exempted from this bill, but must
comply  with  restrictions against using an  **individual** 's protected health
**information**  for marketing purposes.

House  **Bill**   472  (Solomons/  Shapleigh), an anti- **telemarketing**   **bill** ,

directs the Public Utility Commission to develop and administer a state-wide nocall list for...


**18/3,K/4       (Item 4 from file: 15)**
DIALOG(R)File  15:ABI/Inform(R)
(c) 2004 ProQuest Info&Learning. All rts. reserv.

00611495  92-26598
**Congress Hastens Enactment of Telemarketing Legislation**
Lipman, Andrew D.
Telemarketing Magazine  v10n10  PP: 12-15  Apr 1992
ISSN: 0730-6156   JRNL CODE: TLM
WORD COUNT: 1703

...TEXT: proposed different regulatory schemes, they are all intended to facilitate the development of "necessary ground **rules** for **cost** -effective protection of **consumers** from unwanted **telephone solicitations** ."

Congressman Markey's **bill** , HR 1304, would amend the Communications Act of 1934 to require the Federal Communications Commission...


**18/3,K/5       (Item 1 from file: 20)**
DIALOG(R)File  20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

28854067  (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Iowa Telemarketing Companies Discuss Impact of Do-Not Call Lists**
Jennifer Kramer Williams
KRTBN KNIGHT-RIDDER TRIBUNE BUSINESS NEWS - WATERLOO COURIER
April 27, 2003
JOURNAL CODE: KWLC   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 1575

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...     FTC doesn't claim otherwise, but pads its literature with an explanation that the amended **rules** "will put **consumers** in **charge** of the number of **telemarketing** calls they get at home."
     The types of calls the do-not-call list does...


**18/3,K/6       (Item 2 from file: 20)**
DIALOG(R)File  20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

04745526  (USE FORMAT 7 OR 9 FOR FULLTEXT)
**Precision Marketing: International: State plans to block unwanted telesales**
PRECISION MARKETING, p10
March 22, 1999
JOURNAL CODE: FPM   LANGUAGE: English   RECORD TYPE: FULLTEXT
WORD COUNT: 172

     ... Maryland State will be able to have their names put on a list to block **telemarketers** from calling if a proposed **bill** is approved.
     The bill would require telephone **customers** to pay a small **fee** and, in exchange, get the right to sue for Dollars 1,000 in damages from...

**18/3,K/7      (Item 3 from file: 20)**
DIALOG(R)File   20:Dialog Global Reporter
(c) 2004 The Dialog Corp. All rts. reserv.

02054033
**THE  WHITE  HOUSE:  Signing  of  the  Telemarketing Fraud Prevention Act --
Statement by the Press Secretary**
M2 PRESSWIRE
June 26, 1998
JOURNAL CODE:  WMPR    LANGUAGE:  English   RECORD TYPE:  FULLTEXT
WORD COUNT:  129

Today,  the  President  signed into law H.R. 1847, the " **Telemarketing**
Fraud  Prevention  Act."  The  **bill**  increases  penalties  for  persons
convicted  of  telemarketing  fraud  which  **cost**  American  **consumers**  $40
billion  last  year  and  it  will  protect  Americans,  particularly  older
Americans,  from such fraudulent...

```
Set      Items    Description
S1      263849    CHARGE OR BILL OR INVOICE
S2        1016    TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()-
                  SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO-
                  DIALER?
S3      350983    CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA-
                  NCE
S4       53310    PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5      780660    CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUSTOMER? ? -
                  OR INDIVIDUAL? ?
S6     1327197    INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION? ? OR -
                  COST OR PRICE OR FEE OR AMOUNT
S7      266171    S1 OR SURCHARGE
S8          41    S7(S)S2
S9          16    S8(10N)S6
S10         11    S9 NOT PY>2001
? show files
File 348:EUROPEAN PATENTS 1978-2004/Nov W04
        (c) 2004 European Patent Office
File 349:PCT FULLTEXT 1979-2002/UB=20041202,UT=20041125
        (c) 2004 WIPO/Univentio
```

**10/3,K/1      (Item 1 from file: 348)**
DIALOG(R)File 348:EUROPEAN PATENTS
(c) 2004 European Patent Office. All rts. reserv.

01088610
**TELEPHONE RATE MANAGING SYSTEM**
**TELEFONTARIFVERWALTUNGSSYSTEM**
**SYSTEME DE GESTION DES TARIFS TELEPHONIQUES**
PATENT ASSIGNEE:
  Muramatsu, Yasuo, (2839670), Matsuya Building, Room 301, 8-14,
    Minami-karasuyama 4-chome, Setagaya-ku, Tokyo 157-0062, (JP),
    (Applicant designated States: all)
  Yokoi, Masato, (2839680), 494, Hondacho 1-chome, Midori-ku, Chiba-shi,
    Chiba 266-0005, (JP), (Applicant designated States: all)
  Miyake, Tomomi, (2839690), 1140-1, Miyazawacho, Seya-ku, Yokohama-shi,
    Kanagawa 246-0033, (JP), (Applicant designated States: all)
INVENTOR:
  Muramatsu, Yasuo, Matsuya Building, Room 301, 8-14, Minami-karasuyama
    4-chome, Setagaya-ku, Tokyo 157-0062, (JP)
  Yokoi, Masato, 494, Hondacho 1-chome, Midori-ku, Chiba-shi, Chiba
    266-0005, (JP)
  Miyake, Tomomi, 1140-1, Miyazawacho, Seya-ku, Yokohama-shi, Kanagawa
    246-0033, (JP)
LEGAL REPRESENTATIVE:
  Hackney, Nigel John et al (76991), Mewburn Ellis, York House, 23 Kingsway
    , London WC2B 6HP, (GB)
PATENT (CC, No, Kind, Date):  EP 1075134  A1  010207 (Basic)
                              WO 9946925  990916
APPLICATION (CC, No, Date):   EP 9939245 990305;  WO 99JP1072  990305
PRIORITY (CC, No, Date): JP 9873021 980309
DESIGNATED STATES: DE; FR; GB
INTERNATIONAL PATENT CLASS: H04M-015/00; H04M-011/00; H04M-001/27;
  G07F-007/10; G07G-001/12; G07G-001/14; G06F-019/00
ABSTRACT WORD COUNT: 151
NOTE:
  Figure number on first page: 3

LANGUAGE (Publication,Procedural,Application): English; English; Japanese
FULLTEXT AVAILABILITY:

| Available Text | Language | Update | Word Count |
|---|---|---|---|
| CLAIMS A | (English) | 200106 | 1 |
| SPEC A | (English) | 200106 | 1 |
| Total word count - document A | | | 2 |
| Total word count - document B | | | 0 |
| Total word count - documents A + B | | | 2 |

...ABSTRACT managing host computer(100) of the telephone company, all being
  interconnected through communication lines. Merchandize **information** of
  the **autodialer** dealt with is sent to the host computer and stored in
  it. When a call...

...computer performs a subtraction processing of the prepaid call charge,
  in accordance with the call **charge** ,on the basis of the merchandise
  **information** of the **autodialer** stored in the host computer. Even though
  coupon **information** is not written in the **autodialer** itself,
  auto-dialing call is thus possible and payment of the telephone charge is
  possible...

**10/3,K/2      (Item 2 from file: 348)**

DIALOG(R)File 348:EUROPEAN PATENTS
(c) 2004 European Patent Office. All rts. reserv.


00867284
**Method and apparatus for a prepaid return call**
**Verfahren und Gerat fur einen vorausbezahlten Ruckruf**
**Methode et appareil pour un appel de retour prepaye**
PATENT ASSIGNEE:
  AT&T Corp., (589370), 32 Avenue of the Americas, New York, NY 10013-2412,
    (US), (Applicant designated States: all)
INVENTOR:
  Hanson, Stephen Emmord, 1416 Trimble Road, Edgewood, M.D. 21040, (US)
  Rudrapatna, Ashok N., 34 Knollcroft Road, Basking Ridge, N.J. 07920, (US)
LEGAL REPRESENTATIVE:
  R.A. KUHNEN & P.A. WACKER (101501), Patentanwaltsgesellschaft mbH
    Alois-Steinecker-Strasse 22, 85354 Freising, (DE)
PATENT (CC, No, Kind, Date):   EP 795992   A2   970917 (Basic)
                               EP 795992   A3   991117
APPLICATION (CC, No, Date):    EP 97103881 970307;
PRIORITY (CC, No, Date): US 616413 960315
DESIGNATED STATES: BE; DE; DK; ES; FI; FR; GB; IT; NL; SE
INTERNATIONAL PATENT CLASS: H04M-003/50; H04M-015/00; H04M-003/48
ABSTRACT WORD COUNT: 127
NOTE:
  Figure number on first page: 1


LANGUAGE (Publication,Procedural,Application): English; English; English
FULLTEXT AVAILABILITY:
Available Text   Language    Update     Word Count
     CLAIMS A   (English)   9709W2        684
     SPEC A     (English)   9709W2       2425
Total word count - document A            3109
Total word count - document B               0
Total word count - documents A + B       3109


  ...SPECIFICATION pre-paid option is elected, the message server 18 will
  prompt the caller for further **information** 56 to accurately place and
  **bill** the return call from the recipient. Such **information** can include
  the **call** **originator** 's name, the call-back number for the originating
  caller, the number to call to...


  **10/3,K/3       (Item 1 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.


00806384
**NETWORK  AND  LIFE  CYCLE ASSET MANAGEMENT IN AN E-COMMERCE ENVIRONMENT AND
    METHOD THEREOF**
**GESTION  D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS UN ENVIRONNEMENT
    DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE**
Patent Applicant/Assignee:
  ACCENTURE LLP, 1661 Page Mill Road, Palo Alto, CA 94304, US, US
    (Residence), US (Nationality)
Inventor(s):
  MIKURAK Michael G, 108 Englewood Blvd., Hamilton, NJ 08610, US,
Legal Representative:
  HICKMAN Paul L (agent), Oppenheimer Wolff & Donnelly, LLP, 38th Floor,
    2029 Century Park East, Los Angeles, CA 90067-3024, US,
Patent and Priority Information (Country, Number, Date):

Patent:                    WO 200139030 A2 20010531 (WO 0139030)
Application:               WO 2000US32324 20001122   (PCT/WO US0032324)
Priority Application: US 99444775 19991122; US 99447621 19991122
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK DZ EE ES FI GB
GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG UZ VN
YU ZW
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 171499

Fulltext Availability:
  Detailed Description

Detailed Description
...   accordance with a preferred embodiment;
  Figure 40 is a control flow diagram illustrating the Network  **Call**
  Identifier (NCID) switch call
  processing in accordance with a preferred embodiment;
  Figure 41 is a...such as, the creation of an order or trouble ticket or
  the adjustment of a  **bill** . This process logs customer contacts, directs
  inquiries to the appropriate party, and tracks the status...the usage
  information, the negotiated discounts, and the rebates is provided to
  generate a customer  **invoice** .

  Utilizing  **information**  from the Rating and Discounting Process 1306, the
   **Invoice**  and Collections Process  ...resolve billing problems to the
  customer's satisfaction. The aim is to provide a correct  **bill**  and, if
  there is a billing problem, resolve it quickly with appropriate status to
  the...

...provider in a professional and customer supportive manner.

  Figure 26 is a flowchart illustrating an  **Invoice**  and Collections
  Process in accordance with a preferred embodiment. First, in step 2600,
  customer account...

...the customer. In addition to normal billing for service provided via the
  hybrid network, the  **bill**  is modified based on events generated during
  the media transfer. For example, events representing SLA...

...basis, and applies discounts for events, such as outages and other SLA
  violations. Finally, the  **Invoice**  and Collections Process 1504, utilizes
  the  **information**  from the Discounting Process 1306 to create customer
  billing information.

  75
  To better understand the...and PNR, and thereby the ECDR and EPNR, are
  standard call record formats and contain  **information**  regarding a
  typical telephone call as it passes through a switch. The CDR is used...

...VNET calls. The fields of these two records are identical except for
  some field-specific  **information**  described below.

The OSR and POSR, and thereby the EOSR and EPOSR, contain information
regarding...provi
twenty-four channels is used during a wideband call, the switch records
the channel **information** in an expanded record (ECDR, EPNR) 3708.

In an eighth check 3702 on a call...

...room. After the call 3602 has completed, the operator informs the hotel
guest of the **charge** , or **cost** , of the call 3602. If the time and
charges feature was used with a call...Time and Time Offset of the
switch.
The billing center uses the SER for its **bill** processing. The switch
proceeds to step 3810 and exits the command. Referring back to step...

...exits the command without updating the Local io Switch Time and Time
Offset. For more **information** on SER, see Figure 35.

Figure 39 illustrates the control flow for the Change Daylight...is
displayed on his terminal by the central processor, and he merely enters
the pertinent **information** in the blanks provided. The **information** is
correlated in the central processor, from which a premium quotation is
transmitted back and...


**10/3,K/4        (Item 2 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00802069      **Image available**
**SYSTEM FOR AUTOMATIC LEARNING OF DESTINATION TELEPHONE NUMBER**
**SYSTEME D'APPRENTISSAGE-MACHINE D'UN NUMERO DE TELEPHONE RECEPTEUR**
Patent Applicant/Assignee:
  OPEN LCR CORPORATION, 113A-3 Coronado Court, Fort Collins, CO 80525, US,
    US (Residence), US (Nationality), (For all designated states except:
    US)
Patent Applicant/Inventor:
  FUKADA Sanshiro, 3-27-9 Misugidai, Hanno 357, JP, JP (Residence), JP
    (Nationality), (Designated only for: US)
  GAN Thiam C, 1027 Fossil Creek Drive, Fort Collins, CO 80526, US, US
    (Residence), US (Nationality), (Designated only for: US)
Legal Representative:
  MILES Craig R (agent), Santangelo Law Offices, P.C., 125 South Howes,
    Third Floor, Fort Collins, CO 80521, US,
Patent and Priority Information (Country, Number, Date):
  Patent:               WO 200135627 A1 20010517 (WO 0135627)
  Application:          WO 2000US31030 20001110  (PCT/WO US0031030)
  Priority Application: JP 99357855 19991112; US 2000187945 20000303; US
    2000188903 20000313; US 2000631332 20000802
Parent Application/Grant:
  Related by Continuation to: US Not furnished (CIP)
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
  AE AG AL AM AT AT (utility model) AU AZ BA BB BG BR BY BZ CA CH CN CR CU
  CZ CZ (utility model) DE DE (utility model) DK DK (utility model) DM DZ
  EE EE (utility model) ES FI FI (utility model) GB GD GE GH GM HR HU ID IL
  IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO
  NZ PL PT RO RU SD SE SG SI SK SK (utility model) SL TJ TM TR TT TZ UA UG
  US UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
(EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 17700

Fulltext Availability:
  Claims

Claim
...  said telephone number of the
  called party;
  e. means for reading out the unit time **information** and unit **charge**
   **information** which corresponds to said distance block **information** ; and
  f. means for calculating the price of the call.
  171. The method according to...day.
  174. The method according to claim 170, further comprising:
  a. means for storing two **information** as a pair representing a unit
  **charge** and
  a unit time; and
  b. means for making it possible to use either Hudson...

...pair representing a unit charge and
  a unit time; and
  b. means for displaying call **charge**   **information** on telephone display
  unit.
  59
  . The method according to claim 170, further comprising
  a. means for storing two **information** as a pair representing a unit
  **charge** and
  a unit time; and
  b. means for displaying multiple call **charge** **information** comparing
  with
  each other.
  177. The method according to claim 170, further comprising
  a. means for storing the **information** of 10 times the unit **charge** in
  · the
  memory;
  b. means for reading out said **information** and for dividing said
  infonnation
  1 0 by 10; and
  C. means for expressing a...


 **10/3,K/5      (Item 3 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00797974    **Image available**
**SUBSCRIPTION-BASED MARKETING WITH REMUNERATION FOR CONSUMERS**
**MARKETING PAR ABONNEMENT AVEC RETRIBUTION DES CONSOMMATEURS**
Patent Applicant/Assignee:
  MCI WORLDCOM INC, 515 East Amite Street, Jackson, MS 39201, US, US
    (Residence), US (Nationality)
Inventor(s):
  CASEY Timothy D, 915 Rail Ct., McLean, VA 22102, US,·
  CERF Vinton G, 3614 Camelot Dr., Annadale, VA 22003, US,
Legal Representative:
  GROLZ Edward W (agent), Scully, Scott, Murphy & Presser, 400 Garden City

Plaza, Garden City, NY 11530, US,
Patent and Priority Information (Country, Number, Date):
  Patent:                WO 200131542 A1 20010503 (WO 0131542)
  Application:           WO 2000US29691 20001027  (PCT/WO US0029691)
  Priority Application: US 99427783 19991027
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
  AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE
  ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT
  LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM
  TR TT TZ UA UG UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 7077

Fulltext Availability:
  Detailed Description

Detailed Description
...  billing fiinctions already associated with such numbers. Normally, a
  900-type number is used by **information** or entertairtment services, like
  astrology hot lines, that **charge** consumers per minute rates for use of
  the server through the consumer's regular phone...


   **10/3,K/6      (Item 4 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
(c) 2004 WIPO/Univentio. All rts. reserv.

00769406     **Image available**
**INTEGRATED BUSINESS-TO-BUSINESS WEB COMMERCE AND BUSINESS AUTOMATION SYSTEM
SYSTEME INTEGRE D'AUTOMATISATION DES ECHANGES COMMERCIAUX ENTRE ENTREPRISES
     PAR L'INTERNET**
Patent Applicant/Inventor:
  WONG Charles, 14250 Miranda Road, Los Altos Hills, CA 94022, US, US
     (Residence), US (Nationality)
Legal Representative:
  COVERSTONE Thomas E (agent), Burns, Doane, Swecker & Mathis, LLP, P.O.
     Box 1404, Alexandria, VA 22313-1404, US,
Patent and Priority Information (Country, Number, Date):
  Patent:                WO 200102927 A2-A3 20010111 (WO 0102927)
  Application:           WO 2000US16739 20000616  (PCT/WO US0016739)
  Priority Application: US 99334688 19990617
Parent Application/Grant:
  Related by Continuation to: US 99334688 19990617 (CON)
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
  AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES
  FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU
  LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR
  TT TZ UA UG US UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English
Filing Language: English
Fulltext Word Count: 51133

Fulltext Availability:
  Claims

Claim
...  whether tracking by serial number is desired, as well as various
   tracking thresholds by dollar **amount** , how recent the transaction is,
   quantity, etc. In the **Invoice** column, various options relating to
   invoice delivery are presented. In addition, the customer may specify...


 **10/3,K/7      (Item 5 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00571537
**CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM AND METHOD**
**SYSTEME ET PROCEDE DE GESTION DE RELATION CLIENT**
Patent Applicant/Assignee:
  CUSTOMER ANALYTICS INC, Suite 1700, 13155 Noel Road, Dallas, TX 75240, US
    , US (Residence), US (Nationality)
Inventor(s):
  SIMOUDIS Evangelos, 115 Country Drive, Weston, MA 02493, US,
  MAYANK Prakash, 19 Norumbega Court, Auburndale, MA 02466, US,
Legal Representative:
  MCCOMBS David L (agent), Haynes & Boone, LLP, Suite 3100, 901 Main
    Street, Dallas, TX 75202-3789, US,
Patent and Priority Information (Country, Number, Date):
  Patent:              WO 200034910 A2 20000615 (WO 0034910)
  Application:         WO 99US29247 19991209  (PCT/WO US9929247)
  Priority Application: US 98210296 19981211
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
  AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH
  GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN
  MW MX NO NZ PL PT RO RU SD SE SG SI SK TJ TM TR TT UA UG UZ VN YU ZA ZW
  (EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE
  (OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG
  (AP) GH GM KE LS MW SD SL SZ TZ UG ZW
  (EA) AM AZ BY KG KZ MD RU TJ TM
Publication Language: English
Filing Language: English
Fulltext Word Count: 20993

Fulltext Availability:
  Detailed Description

Detailed Description
...  as a % of Payment Volume
  Fees and Service Charge Debits
  Number of Fees/Service Charges
   **Fee** /Service **Charge** Volume
  Average **Fee** /Service **Charge** Size
   **Fee** /Service **Charge** Number of as a % of Debits Number of
   **Fee** /Service **Charge** Volume as a % of Debit Volume
   **Fee** /Service **Charge** Volume as a % of Balance

Fees and Service Charges Waived
Number of Fees/Service Charges Waived
 **Fee** /Service **Charge** Waived Volume
Average **Fee** /Service **Charge** Waived Size
 **Fee** /Service **Charge** Waived Number of as a % of Debit Number of
 **Fee** /Service **Charge** Waived Volume as a % of Debit Volume
 **Fee** /Service **Charge** Waived Volume as a % of Balance
Day Delinquency
Number of Accounts
Balances
Average Balance
Number...of Debit Number of
Check Debit Volume as a % of Debit Volume
Fees and Service **Charge** Debits
Number of Fees/Service Charges
 **Fee** /Service **Charge** Volume
Average **Fee** /Service **Charge** Size
 **Fee** /Service **Charge** Number of as a % of Debits Number of
 **Fee** /Service **Charge** Volume as a % of Debit Volume
 **Fee** /Service **Charge** Volume as a % of Balance
Fees and Service Charges Waived
Number of Fees/Service Charges Waived
 **Fee** /Service **Charge** Waived Volume
Average **Fee** /Service **Charge** Waived Size
Page 27
61
Fact Table
 **Fee** /Service **Charge** Waived Number of as a % of Debit Number of
 **Fee** /Service **Charge** Waived Volume as a % of Debit Volume
 **Fee** /Service **Charge** Waived Volume as a % of Balance
Overlimits
Number of Overlimits
Overlimit Volume
Average Overlimit
Number...

...as a % of Payment Volume
Fees and Service Charge Debits
Number of Fees/Service Charges
 **Fee** /Service **Charge** Volume
Average **Fee** /Service **Charge** Size
 **Fee** /Service **Charge** Number of as a % of Debits Number of
 **Fee** /Service **Charge** Volume as a % of Debit Volume
 **Fee** /Service **Charge** Volume as a % of Balance
Fees and Service Charges Waived
Number of Fees/Service Charges Waived
 **Fee** /Service **Charge** Waived Volume
Average **Fee** /Service **Charge** Waived Size
 **Fee** /Service **Charge** Waived Number of as a % of Debit Number of
 **Fee** /Service **Charge** Waived Volume as a % of Debit Volume
 **Fee** /Service **Charge** Waived Volume as a % of Balance
Day Delinquency
Number of Accounts
Balances
Average Balance
Number...as a % of Payment Volume
Fees and Service Charge Debits
Number of Fees/Service Charges
 **Fee** /Service **Charge** Volume
Average **Fee** /Service **Charge** Size

Fee /Service **Charge** Number of as a % of Debits Number of
Fee /Service **Charge** Volume as a % of Debit Volume
Fee /Service **Charge** Volume as a % of Balance
Fees and Service Charges Waived
Number of Fees/Service Charges Waived
Fee /Service **Charge** Waived Volume
Average **Fee** /Service **Charge** Waived Size
FeeiService **Charge** Waived Number of as a % of Debit Number of
Fee /Service **Charge** Waived Volume as a % of Debit Volume
Fee /Service **Charge** Waived Volume as a % of Balance
Day Delinquency
Number of Accounts
Balances
Average Balance
Number...

...as a % of Debit Volume
Fees and Service Charge Debits
Number of Fees/Service Charges
Fee /Service **Charge** Volume
Average **Fee** /Service **Charge** Size
Fee /Service **Charge** Number of as a % of Debits Number of
Fee /Service **Charge** Volume as a % of Debit Volume
Fee /Service **Charge** Volume as a % of Balance
Fees and Service Charges Waived
Number of Fees/Service Charges Waived
Fee /Service **Charge** Waived Volume
Average **Fee** /Service **Charge** Waived Size
Page 35
69
Fact Table
Fee /Service **Charge** Waived Number of as a % of Debit Number of
Fee /Service **Charge** Waived Volume as a % of Debit Volume
Fee /Service **Charge** Waived Volume as a % of Balance
Overlimits
Number of Overlimits
Overlimit Volume
Average Overlimit
Number...as a % of Debit Volume
Fees and Service Charge Debits
Number of Fees/Service Charges
Fee /Service **Charge** Volume
Average **Fee** /Service **Charge** Size
Fee /Service **Charge** Number of as a % of Debits Number of
Fee /Service **Charge** Volume as a % of Debit Volume
Fee /Service **Charge** Volume as a % of Balance
Fees and Service Charges Waived
Number of Fees/Service Charges Waived
Fee /Service **Charge** Waived Volume
Average **Fee** /Service **Charge** Waived Size
Fee /Service **Charge** Waived Number of as a % of Debit Number of
Fee /Service **Charge** Waived Volume as a % of Debit Volume
Fee /Service **Charge** Waived Volume as a % of Balance
Overlimits
Number of Overlimits
Overlimit Volume
Average Overlinut
Number...Volume as a % of Payment Volume
Fees and Service Charges
Number of Fees/Service Charges

**Fee** /Service   **Charge**   Volume
Average  **Fee** /Service   **Charge**   Size
 **Fee** /Service   **Charge**   Number of as a % of Total Transaction Number of
 **Fee** /Service   **Charge**   Volume as a % of Total Transaction Volume
 **Fee** /Service   **Charge**   Volume as a % of Cash Value
Fees and Service Charges Waived
Number of Fees/Service Charges Waived
 **Fee** /Service   **Charge**   Waived Volume
Average  **Fee** /Service   **Charge**   Waived Size
 **Fee** /Service   **Charge**   Waived Number of as a % of Total Transaction
Number of
Fee /Service   **Charge**   Waived Volume as a % of Total Transaction Volume
 **Fee** /Service   **Charge**   Waived Volume as a % of Cash Value
Safe Deposit Boxes
Number of Accounts
Number of...

...Account Closings as a % Total Accounts
Fees and Service Charges
Number of Fees/Service Charges
 **Fee** /Service   **Charge**   Volume
Average  **Fee** /Service   **Charge**   Size
 **Fee** /Service   **Charge**   Number of as a % of Total Transaction Number of
 **Fee** /Service   **Charge**   Volume as a % of Total Transaction Volume
 **Fee** /Service   **Charge**   Volume as a % of Balance
Fees and Service Charges Waived
Number of Fees/Service Charges Waived
 **Fee** /Service   **Charge**   Waived Volume
Average  **Fee** /Service   **Charge**   Waived Size
Page 41
75
Fact Table
 **Fee** /Service   **Charge**   Waived Number of as a % of Total Transaction
Number of
 **Fee** /Service   **Charge**   Waived Volume as a % of Total Transaction Volume
 **Fee** /Service   **Charge**   Waived Volume as a % of Balance
Other miscellaneous attributes
Campaign
 break
even -target
percentage*
Campaign...


 **10/3,K/8**      **(Item 6 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00560811     **Image available**
**AN INTELLIGENT NETWORK**
**RESEAU INTELLIGENT**
Patent Applicant/Assignee:
  DUGAN Andrew,
  HOLMES Allen,
  ROBB Terrence,
  WONG Wendy,
  FISCHER Kenneth,
  SYED Sami,
  DEO Ajay,
Inventor(s):

DUGAN Andrew,
HOLMES Allen,
ROBB Terrence,
WONG Wendy,
FISCHER Kenneth,
SYED Sami,
DEO Ajay,
Patent and Priority Information (Country, Number, Date):
  Patent:                WO 200024184 A1 20000427 (WO 0024184)
  Application:           WO 99US24664 19991020  (PCT/WO US9924664)
  Priority Application: US 98104890 19981020
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
  AE AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM EE ES FI GB
  GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA
  MD MG MK MN MW MX NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA
  UG UZ VN YU ZA ZW GH GM KE LS MW SD SL SZ TZ UG ZW AM AZ BY KG KZ MD RU
  TJ TM AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE BF BJ CF CG
  CI CM GA GN GW ML MR NE SN TD TG
Publication Language: English
Fulltext Word Count: 72908

Fulltext Availability:
  Detailed Description

Detailed Description
...  action codes) back to
  the network switch when a message must be played to the  **call**
  **originator** , e.g., for error  **conditions** , and for digit
  collection; 14) the ability for VNET calls to be screened at
  the...


 **10/3,K/9       (Item 7 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00515573      **Image available**
**TELEPHONE RATE MANAGING SYSTEM**
**SYSTEME DE GESTION DES TARIFS TELEPHONIQUES**
Patent Applicant/Assignee:
  MURAMATSU Yasuo,
  YOKOI Masato,
  MIYAKE Tomomi,
Inventor(s):
  MURAMATSU Yasuo,
  YOKOI Masato,
  MIYAKE Tomomi,
Patent and Priority Information (Country, Number, Date):
  Patent:                WO 9946925 A1 19990916
  Application:           WO 99JP1072 19990305  (PCT/WO JP9901072)
  Priority Application: JP 9873021 19980309
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
  AU CA CN IL KR SG US AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT
  SE
Publication Language: Japanese
English Abstract
  ...managing host computer (100) of the telephone company, all being

interconnected through communication lines. Merchandise **information** of the **autodialer** dealt with is sent to the host computer and stored in it. When a call...

...the autodialer is made, the host computer performs a subtraction processing of the prepaid call **charge** , in accordance with the **charge** , from the merchandise **information** of the **autodialer** stored in the host computer. Even though coupon **information** is not written in the **autodialer** itself, auto-dialing call is thus possible and payment of telephone charge is possible at...


 **10/3,K/10        (Item 8 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00443927
**A COMMUNICATION SYSTEM ARCHITECTURE**
**ARCHITECTURE D'UN SYSTEME DE COMMUNICATION**
Patent Applicant/Assignee:
  MCI WORLDCOM INC,
  EASTEP Guido M,
  LITZENBERGER Paul R,
  OREBAUGH Shannon R,
  ELLIOTT Isaac K,
  STELLE Rick,
  SCHRAGE Bruce,
  BAXTER Craig A,
  ATKINSON Wesley,
  KNOSTMAN Chuck,
  CHEN Bing,
  VANDERSLUIS Kristan,
Inventor(s):
  EASTEP Guido M,
  LITZENBERGER Paul R,
  OREBAUGH Shannon R,
  ELLIOTT Isaac K,
  STELLE Rick,
  SCHRAGE Bruce,
  BAXTER Craig A,
  ATKINSON Wesley,
  KNOSTMAN Chuck,
  CHEN Bing,
  VANDERSLUIS Kristan,
  JUN Fang DI,
Patent and Priority Information (Country, Number, Date):
  Patent:              WO 9834391 A2 19980806
  Application:         WO 98US1868 19980203  (PCT/WO US9801868)
  Priority Application: US 97794555 19970203; US 97794114 19970203; US
     97794689 19970203; US 97807130 19970210; US 97798208 19970210; US
     97795270 19970210; US 97797964 19970210; US 97800243 19970210; US
     97798350 19970210; US 97797445 19970210; US 97797360 19970210
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
  AL AM AT AU AZ BA BB BG BR BY CA CH CN CU CZ DE DK EE ES FI GB GE GH GM
  GW HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK MN MW MX
  NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ VN YU ZW GH
  GM KE LS MW SD SZ UG ZW AM AZ BY KG KZ MD RU TJ TM AT BE CH DE DK ES FI
  FR GB GR IE IT LU MC NL PT SE BF BJ CF CG CI CM GA GN ML MR NE SN TD TG

Publication Language: English
Fulltext Word Count: 156226

Fulltext Availability:
  Detailed Description

Detailed Description
...  and bursty data services is
  achievable.

  The switchless network is expected to provide a lower  **cost**  model than
  circuit switched architectures due to.

  e Flexibility to provide exactly the bandwidth required...connection. If
  the VNET number does not translate to a PC, this
  1 5 configuration  **information**  may not provide any benefit, but at
  the time of sending this request the user...

  ...translates into a PC that is 'on-line", the directory
  service will compare the configuration  **information**  in this request to
  the configuration  **information**  available in the profile for the
  destination PC.

  When the directory service returns the response...This message
  may contain information identifying the user of the PC or it may contain
   **information**  specifying the parameters associated with the requested
  connection.

  2 .The ITG responds to the connect...and the additional information about
  capabilities
  of PCI. 1 1052. If PC12 1051 receives status  **information**  indicating
  that
  PC I 1 1052 may not be contacted, the call flow stops here...


 **10/3,K/11      (Item 9 from file: 349)**
DIALOG(R)File 349:PCT FULLTEXT
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00409496     **Image available**
**VALIDATION QUERY BASED ON A SUPERVISORY SIGNAL**
**INTERROGATION   DE   VALIDATION  EFFECTUEE  SUR  LA  BASE  D'UN  SIGNAL  DE**
    **SURVEILLANCE**
Patent Applicant/Assignee:
  MCI COMMUNICATIONS CORPORATION,
Inventor(s):
  JORDAN David,
Patent and Priority Information (Country, Number, Date):
  Patent:              WO 9750241 A1 19971231
  Application:         WO 97US11244 19970627   (PCT/WO US9711244)
  Priority Application: US 96671184 19960627
Designated States:
(Protection type is "patent" unless otherwise stated - for applications
prior to 2004)
  AU CA JP MX AT BE CH DE DK ES FI FR GB GR IE IT LU MC NL PT SE
Publication Language: English
Fulltext Word Count: 9066

Fulltext Availability:
  Detailed Description

Detailed Description
...   in step 312, an
   originator requests an alternative billing phone call. In step 314,
   necessary **information** is collected from the **call   originator** . The
   type of  **information** necessary depends upon the billing method
   requested. If the request is for a credit card  **charge** , the necessary
   **information**  includes credit card number and expiration date. If

```
Set     Items    Description
S1      442703   CHARGE OR BILL OR INVOICE
S2         589   TELEMARKET? OR CALL()ORIGINATOR? OR (PHONE OR TELEPHONE)()-
                 SOLICIT? OR (MARKETING OR SALE OR UNSOLICITED)()CALL? OR AUTO-
                 DIALER?
S3      455337   CALL OR CALLS OR CALLING OR ACCESS OR ADMISSION OR ADMITTA-
                 NCE
S4       41278   PAY OR PAYMENT OR PAID OR REIMBURSE? OR STIPEND
S5      867780   CONSUMER? ? OR USER? ? OR PARTY OR PARTIES OR CUSTOMER? ? -
                 OR INDIVIDUAL? ?
S6     4331563   INFORMATION OR RULE? ? OR GUIDELINE? ? OR CONDITION? ? OR -
                 COST OR PRICE OR FEE OR AMOUNT
S7           3   S1(5N)S2
S8          11   S1(S)S2
? show files
File 344:Chinese Patents Abs Aug 1985-2004/May
        (c) 2004 European Patent Office
File 347:JAPIO Nov 1976-2004/Aug(Updated 041203)
        (c) 2004 JPO & JAPIO
File 350:Derwent WPIX 1963-2004/UD,UM &UP=200478
        (c) 2004  Thomson Derwent
```

*Patent lit*

**8/5/1     (Item 1 from file: 347)**
DIALOG(R)File 347:JAPIO
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07605732    **Image available**
METHOD FOR STORING DATA FOR ANALYZING MARKETING AND SYSTEM FOR THE SAME

PUB. NO.:      2003-099578   [JP 2003099578  A]
PUBLISHED:     April 04, 2003 (20030404)
INVENTOR(s):   YAMAOKA TAKAAKI
APPLICANT(s):  YAMAOKA TAKAAKI
APPL. NO.:     2001-291336   [JP 2001291336]
FILED:         September 25, 2001 (20010925)
INTL CLASS:    G06F-017/60

### ABSTRACT

PROBLEM  TO  BE SOLVED: To provide a method for efficiently collecting data
useful  for  analyzing  a relation between operation and its effect without
forcing  excessive working burdens to a manager and a person in **charge** of
marketing and to provide a system for the same.

SOLUTION:  The  person  in  **charge**  of  **marketing**  **calls** a daily report
input screen by a terminal such as a portable telephone set and selects the
result  of  marketing  (good/bad)  and a main factor influenced most to the
result  from prescribed choices. Inputted data is stored in the database of
a server part to be used for analyzing various kinds of marketing.

**8/5/2     (Item 2 from file: 347)**
DIALOG(R)File 347:JAPIO
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07330643    **Image available**
SYSTEM, METHOD AND EQUIPMENT FOR AUTOMATIC ANSWERING TELEPHONE SERVICE, AND
RECORDING MEDIUM

PUB. NO.:      2002-199132   [JP 2002199132  A]
PUBLISHED:     July 12, 2002 (20020712)
INVENTOR(s):   MIURA YUBUN
APPLICANT(s):  CASIO COMPUT CO LTD
APPL. NO.:     2000-395349   [JP 2000395349]
FILED:         December 26, 2000 (20001226)
INTL CLASS:    H04M-015/00; H04M-001/57; H04M-003/42; H04M-003/487;
               H04M-003/53; H04M-011/00

### ABSTRACT

PROBLEM TO BE SOLVED: To provide a system/method/equipment for an automatic
answering  telephone  service  and  a · recording  medium, which are free of
charging by inserting voice advertisement.

SOLUTION:  The  system  1  for the automatic answering telephone service is
provided  with  a  user's  portable  telephone set 20 for calling a  **call** -
**originator**  's  portable telephone set 30 via a telephone exchange B, the
set  30  for  receiving telephone via the exchange B from the set 20, and a
server  10,  which  coordinates and stores the user's telephone number, the
**call** - **originators**  telephone number and advertisement information of the
automatic  answering telephone service. When these is a call for the set 20

by the set 30, the server 10 reads the voice advertisement information corresponding to respective telephone numbers to transmit it to the set 30, and charges the automatic answering telephone service company for the communication **charge** of the set 30.

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**8/5/3     (Item 3 from file: 347)**
DIALOG(R)File 347:JAPIO
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07086089      **Image available**
FACSIMILE EQUIPMENT

PUB. NO.:      2001-313737  [JP 2001313737  A]
PUBLISHED:     November 09, 2001 (20011109)
INVENTOR(s):   MATSUI HIDEKI
APPLICANT(s):  NEC SHIZUOKA LTD
APPL. NO.:     2000-130272  [JP 2000130272]
FILED:         April 28, 2000 (20000428)
INTL CLASS:    H04M-011/00; H04M-001/00; H04M-001/57; H04N-001/00;
               H04N-001/32

<div align="center">ABSTRACT</div>

PROBLEM TO BE SOLVED: To solve trouble such that the other party who telephones for speech is also charged the **charge** for service corresponding to the time spent in facsim ile automatic detection with respect to facsimile equipment provided with a telephone function (including an external telephone function).

SOLUTION: Facsimile equipment which cooperates with a telephone function part includes a line control means (20), a facsimile communication control means (30), a reception history storage part for every **call   originator** (11) where each **call   originator** telephone number, its service frequency history, and its facsimile reception frequency history are stored, and a main control part (1) which controls respective parts, and the line control means (20) includes a line control part (4), a ringer signal detection part (3), and a telephone number detection part (2) which recognizes a **call   originator** telephone number when incoming, and the facsimile communication control means (30) includes a facsimile signal CNG detection part (6) and a facsimile communication control part (7). When a call comes, the **call   originator** telephone number is extracted, and the facsimile reception operation or the speech reception operation is selectively performed correspondingly to this **call   originator** telephone number in accordance with the facsimile reception history.

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**8/5/4     (Item 4 from file: 347)**
DIALOG(R)File 347:JAPIO
(c) 2004 JPO & JAPIO. All rts. reserv.

06566115      **Image available**
TELEPHONE   ANSWER COLLECTING SYSTEM COUPLED WITH TELEPHONE CHARGE ADJUSTING
SYSTEM

PUB. NO.:      2000-151858  [JP 2000151858  A]

PUBLISHED:      May 30, 2000 (20000530)
INVENTOR(s):    UCHIUMI MASAMUNE
APPLICANT(s):   UCHIUMI MASAMUNE
APPL. NO.:      10-322620  [JP 98322620]
FILED:          November 12, 1998 (19981112)
INTL CLASS:     H04M-015/00; G06F-017/40; H04M-003/42; H04M-011/00;
                H04Q-007/38

## ABSTRACT

PROBLEM TO BE SOLVED: To easily obtain/arrange individual information by
obtaining a **call originator** number intrinsic to a portable telephone in
the case of an incoming call from the portable telephone, storing it as an
answerer number and transmitting a telephone **charge** discounting point at
every number recorded in a discount point table.
SOLUTION: A telephone answer collecting system 10 is connected to a
subscriber database 32 and a charging system 33 with a dedicated line and
properly executes data communication with them. The system 10 substitutes
for an investigation requesting person to execute a questionnaire and
executes the sum-up processing of its result. Besides, the system is called
from the portable telephone 20 with free **charge** and call **charge** is
discounted to the answerer in accordance with the discount point. In this
case, a computer creates the discount point table where the discount is
made to correspond at every answerer number. Then the discount point table
is transferred by accessing the charging system 33.

**8/5/5      (Item 5 from file: 347)**

05850868      **Image available**
METHOD AND SYSTEM FOR TRANSFER BETWEEN GATE WAY SYSTEMS

PUB. NO.:       10-133968  [JP 10133968  A]
PUBLISHED:      May 22, 1998 (19980522)
INVENTOR(s):    SAITO YUKIO
                YAMAGUCHI HARUTO
APPLICANT(s):   NIPPON TELEGR & TELEPH CORP <NTT> [000422] (A Japanese
                Company or Corporation), JP (Japan)
APPL. NO.:      08-287131  [JP 96287131]
FILED:          October 29, 1996 (19961029)
INTL CLASS:     [6] G06F-013/00; H04L-012/54; H04L-012/58
JAPIO CLASS:    45.2 (INFORMATION PROCESSING -- Memory Units); 44.3
                (COMMUNICATION -- Telegraphy)

## ABSTRACT
PROBLEM TO BE SOLVED: To divide and exclude a mail by another internet user
by pretending to be transfer between gate ways by falsely setting a **call
originator** , to construct an inexpensive speaking **charge** system and to
prevent a malicious user from falsely setting a **call originator** to
transmit a mail.

SOLUTION: This method confirms the propriety of the terminal of a call-
originating source by a gate way system receiving an electronic mail and
analyzes the telephone number of a distributing destination to judge the
output by its own gate way or transfer to another gate way system. At the
time of transferring, the electronic mail is transferred to the electronic
mail address of a gate way system nearest to the analyzed telephone number

in terms of a distance but at the time of outputting the mail by its own
gate way system, information is outputted to a terminal designated by the
electronic mail based on the request of the electronic mail


**8/5/6      (Item 6 from file: 347)**
DIALOG(R)File 347:JAPIO
(c) 2004 JPO & JAPIO. All rts. reserv.

05501849      **Image available**
DIGITAL CORDLESS TELEPHONE SYSTEM

| | |
|---|---|
| PUB. NO.: | 09-116649  [JP 9116649  A] |
| PUBLISHED: | May 02, 1997 (19970502) |
| INVENTOR(s): | IHARA SHIGEO |
| APPLICANT(s): | SHARP CORP [000504] (A Japanese Company or Corporation), JP (Japan) |
| APPL. NO.: | 07-275499  [JP 95275499] |
| FILED: | October 24, 1995 (19951024) |
| INTL CLASS: | [6] H04M-015/00; H04Q-007/38; H04M-003/42; H04M-015/28 |
| JAPIO CLASS: | 44.4 (COMMUNICATION -- Telephone); 36.4 (LABOR SAVING DEVICES -- Service Automation); 44.2 (COMMUNICATION -- Transmission Systems) |

ABSTRACT

PROBLEM TO BE SOLVED: To allow a **call  originator** to know the present
position of a communication opposite party by judging whether or not the
operator in a call originating terminal continues call origination from the
present position of an incoming call destination mobile station and call
**charge** so as to continue or cancel call origination.

SOLUTION: When a network 3 judges that an incoming call destination is the
mobile station 8 by an originating signal which is transmitted from the
mobile station 5 with a base station 6, the position display metallic
property and the charch display attribute of the mobile station 8 in a
mobile station attribute table are referred to. When a position display
attribute and also charge display metallic property are set at display
impossible, an incoming call information signal added with the effect
mentioned above is reported to the mobile station 5 with the base station 6
by a metallic property information reporting means 16. The mobile station 5
receives the incoming call information signal by an incoming call
information receiving means 13, picks-up the effect that position
information and call charge information are not displayed from the
information signal and displays it by an incoming call information display
means. A condition setting means 17 sets a position condition and a call
charge condition as the condition for cancelling call origination and an
automatic call origination cancelling means 18 automatically cancels call
origination when the conditions are satisfied

**8/5/7      (Item 1 from file: 350)**
DIALOG(R)File 350:Derwent WPIX
(c) 2004  Thomson Derwent. All rts. reserv.

014885369      **Image available**
WPI Acc No: 2002-706075/200276
XRPX Acc No: N02-556656
   Call  originator **access controlling method in PSTN, involves partly
 determining amount to** charge **originator of incoming call partly based
 on user specified access cost information**
Patent Assignee: JAKOBSSON B M (JAKO-I)

Inventor: JAKOBSSON B M
Number of Countries: 001   Number of Patents: 001
Patent Family:

| Patent No | Kind | Date | Applicat No | Kind | Date | Week | |
|-----------|------|------|-------------|------|------|------|---|
| US 20020099670 | A1 | 20020725 | US 2001769511 | A | 20010125 | 200276 | B |

Priority Applications (No Type Date): US 2001769511 A 20010125
Patent Details:

| Patent No | Kind | Lan | Pg | Main IPC | Filing Notes |
|-----------|------|-----|----|----------|--------------|
| US 20020099670 | A1 | | 10 | G06F-017/60 | |

Abstract (Basic): US 20020099670 A1
     NOVELTY - A set of user specified access cost information to be
applied to incoming calls, is stored for given user terminals
(104-1-104-M). An amount to charge an originator of the incoming call
is determined partly, based on stored user specified access cost
information.
     DETAILED DESCRIPTION - INDEPENDENT CLAIMS are included for the
following:
     (1) Call originator access controlling processor based system;
     (2) Call originator access controlling program; and
     (3) Call originator access controlling apparatus.
     USE - For controlling access of telemarketers or other call
originators in PSTN or other communication network. Also for other
communication system applications including applications involving
e-mail solicitations over Internet, pages output through paging
networks, and calls, e-mails or pages transmitted through wireless
network.
     ADVANTAGE - Reduces the likelihood that a given consumer or user
will receive unwanted calls, while also providing information that can
be used by telemarketers and other call originators to better target
their calls.
     DESCRIPTION OF DRAWING(S) - The figure shows a schematic of
communication system implemented with call originator access control
system.
     User terminals (104-1-104-M)
     pp; 10 DwgNo 1/4
Title Terms: CALL; ACCESS; CONTROL; METHOD; PSTN; DETERMINE; AMOUNT; CHARGE
 ; INCOMING; CALL; BASED; USER; SPECIFIED; ACCESS; COST; INFORMATION
Derwent Class: T01; W01
International Patent Class (Main): G06F-017/60
File Segment: EPI


   **8/5/8      (Item 2 from file: 350)**
DIALOG(R)File 350:Derwent WPIX
(c) 2004  Thomson Derwent. All rts. reserv.

014161317      **Image available**
WPI Acc No: 2001-645545/200174
   **Internet, web db and telephone integrated web pc phone system for use in
   soho office**
Patent Assignee: JUNG Y C (JUNG-I)
Inventor: JUNG Y C
Number of Countries: 001   Number of Patents: 001
Patent Family:

| Patent No | Kind | Date | Applicat No | Kind | Date | Week | |
|-----------|------|------|-------------|------|------|------|---|
| KR 2001044377 | A | 20010605 | KR 20017390 | A | 20010214 | 200174 | B |

Priority Applications (No Type Date): KR 20017390 A 20010214
Patent Details:

Patent No  Kind Lan Pg   Main IPC      Filing Notes
KR 2001044377 A        1 H04L-012/66

Abstract (Basic): KR 2001044377 A
        NOVELTY - An Internet, web DB and telephone integrated web PC phone
    system for use in a SOHO office is provided to perform online
    marketing, customer management, **telemarketing** , teleservices, no-
    **charge** call services, and DB marketing services through webs.
        DETAILED DESCRIPTION - Firstly, a web PC phone server is
    constructed as a PC level computer in a SOHO and serves as a web server
    for providing online information to customers via the Internet and for
    performing customer management of the SOHO. A web PC phone system
    performs a web-incoming call service requested by the web while
    managing web information and customer information in the web PC phone
    server, performs a we-outgoing service by one-click dialing based on
    the customer information, and updates information, if needed, based on
    the customer information which are screen popped up during a call with
    a customer by analyzing a caller ID of an incoming call.
        pp; 1 DwgNo 1/10
Title Terms: WEB; DECIBEL; TELEPHONE; INTEGRATE; WEB; TELEPHONE; SYSTEM;
    OFFICE
Derwent Class: W01
International Patent Class (Main): H04L-012/66
File Segment: EPI


    **8/5/9     (Item 3 from file: 350)**
DIALOG(R)File 350:Derwent WPIX
(c) 2004  Thomson Derwent. All rts. reserv.

012774045    **Image available**
WPI Acc No: 1999-580272/199949
XRPX Acc No: N99-428442
    **Telephone rate managing system for prepay telephone payment arrangement**
Patent Assignee: MIYAKE T (MIYA-I); MURAMATSU Y (MURA-I); YOKOI M (YOKO-I);
    BIS CORP (BISB-N)
Inventor: MIYAKE T; MURAMATSU Y; YOKOI M
Number of Countries: 026  Number of Patents: 010
Patent Family:

| Patent No | Kind | Date | Applicat No | Kind | Date | Week | |
|---|---|---|---|---|---|---|---|
| WO 9946925 | A1 | 19990916 | WO 99JP1072 | A | 19990305 | 199949 | B |
| AU 9932750 | A | 19990927 | AU 9932750 | A | 19990305 | 200006 | |
| JP 11331437 | A | 19991130 | JP 98372324 | A | 19981228 | 200007 | |
| EP 1075134 | A1 | 20010207 | EP 99939245 | A | 19990305 | 200109 | |
| | | | WO 99JP1072 | A | 19990305 | | |
| CN 1292971 | A | 20010425 | CN 99803789 | A | 19990305 | 200143 | |
| KR 2001041445 | A | 20010525 | KR 2000709594 | A | 20000830 | 200168 | |
| AU 746334 | B | 20020418 | AU 9932750 | A | 19990305 | 200238 | |
| JP 2002165039 | A | 20020607 | JP 98372324 | A | 19981228 | 200241 | |
| | | | JP 2001242563 | A | 19981228 | | |
| JP 3330139 | B2 | 20020930 | JP 98372324 | A | 19981228 | 200271 | |
| | | | JP 2001242563 | A | 19981228 | | |
| JP 2003069752 | A | 20030307 | JP 2001242563 | A | 19981228 | 200327 | |
| | | | JP 2002165591 | A | 19981228 | | |

Priority Applications (No Type Date): JP 9873021 A 19980309
Patent Details:
Patent No  Kind Lan Pg   Main IPC      Filing Notes
WO 9946925    A1 J  52 H04M-015/00
    Designated States (National): AU CA CN IL KR SG US
    Designated States (Regional): AT BE CH CY DE DK ES FI FR GB GR IE IT LU

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     MC NL PT SE
AU 9932750      A                        Based on patent WO 9946925
JP 11331437     A       22 H04M-015/00
EP 1075134      A1 E       H04M-015/00   Based on patent WO 9946925
     Designated States (Regional): DE FR GB
CN 1292971      A          H04M-015/00
KR 2001041445 A            H04M-015/00
AU 746334       B          H04M-015/00   Previous Publ. patent AU 9932750
                                         Based on patent WO 9946925
JP 2002165039 A         22 H04M-015/00   Div ex application JP 98372324
JP 3330139      B2      20 H04M-015/00   Div ex application JP 98372324
                                         Previous Publ. patent JP 2002165039
JP 2003069752 A         35 H04M-015/00   Div ex application JP 2001242563
```

Abstract (Basic): WO 9946925 A1
        NOVELTY - The telephone rate managing system includes an
    **autodialer** (1) having portion for generating PB tones, such as of the
    telephone number of a connection telephone company or the user ID, a
    store processing terminal (30) provided in a store to deal with
    **autodialer** , a point-of-sale i.e. POS terminal (40), and a managing
    host computer (100) of the telephone company, all being interconnected
    through communication lines. Merchandise information of the **autodialer**
    dealt with is sent to the host computer and stored in it. When a call
    using the **autodialer** is made, the host computer performs a
    subtraction processing of the prepaid call **charge** , in accordance with
    the **charge** , from the merchandise information of the **autodialer**
    stored in the host computer.
        USE - For a prepay telephone payment arrangement.
        ADVANTAGE - Even though coupon information is not written in the
    **autodialer** itself, autodialing call is thus possible and payment of
    telephone **charge** is possible at a store which deals with **autodialers**

        DESCRIPTION OF DRAWING(S) - The drawing shows a diagram to
    illustrate the telephone rate managing system.
        autodialer (1)
        store processing terminal (30)
        POS terminal (40)
        managing host computer (100)
        pp; 52 DwgNo 3/11
Title Terms: TELEPHONE; RATE; MANAGE; SYSTEM; PREPAYMENT; TELEPHONE; PAY;
   ARRANGE
Derwent Class: T01; T05; W01
International Patent Class (Main): H04M-015/00
International Patent Class (Additional): A23L-001/32; G06F-017/60;
   G06F-019/00; G07D-013/00; G07F-007/08; G07F-007/10; G07F-009/00;
   G07F-019/00; G07G-001/00; G07G-001/12; G07G-001/14; H04M-001/27;
   H04M-003/42; H04M-011/00; H04M-017/02; H04Q-007/38
File Segment: EPI


 **8/5/10      (Item 4 from file: 350)**
DIALOG(R)File 350:Derwent WPIX
(c) 2004  Thomson Derwent. All rts. reserv.

010988438    **Image available**
WPI Acc No: 1996-485387/199648
XRPX Acc No: N96-408963
   **Adding surcharge to cost per call for telephone solicitations and
   crediting portion to called party account - advising caller of surcharge
   and providing opportunity to complete call by accepting surcharge or**

**terminating call without** charge
Patent Assignee: GREENE L M (GREE-I)
Inventor: GREENE L M
Number of Countries: 001   Number of Patents: 001
Patent Family:

| Patent No | Kind | Date | Applicat No | Kind | Date | Week | |
|---|---|---|---|---|---|---|---|
| US 5568541 | A | 19961022 | US 94262972 | A | 19940621 | 199648 | B |

Priority Applications (No Type Date): US 94262972 A 19940621
Patent Details:

| Patent No | Kind | Lan | Pg | Main IPC | Filing Notes |
|---|---|---|---|---|---|
| US 5568541 | A | | 7 | H04M-015/00 | |

Abstract (Basic): US 5568541 A
    The method for adding a surcharge to the cost per call for
telephone solicitations involves providing a local telephone number to
a customer to access a call from an originating caller's telephone
number. An incoming call is identified as a telephone solicitation. The
originating caller's telephone number is identified. Those numbers
which correspond to a telephone solicitation and which are to be
charged for a continuation of the call are selected. The selected
caller is advised that a surcharge will be incurred for completing the
call. The selected caller is given an opportunity to terminate the call
or accept the surcharge. The selected caller who fails to terminate the
call is billed for the surcharge. The called party is credited with a
portion of the surcharge.
    USE/ADVANTAGE - Leads to higher percentage of receptive calls
verses calls to parties with no interest in services being offered.
Reduces time wasted by interruptions.
    Dwg.1/3
Title Terms: ADD; COST; PER; CALL; TELEPHONE; PORTION; CALL; PARTY; ACCOUNT
 ; ADVICE; CALL; COMPLETE; CALL; ACCEPT; TERMINATE; CALL; CHARGE
Derwent Class: T01; W01
International Patent Class (Main): H04M-015/00
International Patent Class (Additional): H04M-003/42; H04M-015/06
File Segment: EPI


 **8/5/11      (Item 5 from file: 350)**
DIALOG(R)File 350:Derwent WPIX
(c) 2004  Thomson Derwent. All rts. reserv.

010441205
WPI Acc No: 1995-342524/199544
XRPX Acc No: N95-255919
 **Fax message procedure for automatic fax answering machine - intercepts
 messages sent to changed numbers and transmits back message with details
 of number change**
Patent Assignee: KLIP A (KLIP-I)
Inventor: KLIP A
Number of Countries: 001   Number of Patents: 001
Patent Family:

| Patent No | Kind | Date | Applicat No | Kind | Date | Week | |
|---|---|---|---|---|---|---|---|
| NL 9400275 | A | 19951002 | NL 94275 | A | 19940223 | 199544 | B |

Priority Applications (No Type Date): NL 94275 A 19940223
Patent Details:

| Patent No | Kind | Lan | Pg | Main IPC | Filing Notes |
|---|---|---|---|---|---|
| NL 9400275 | A | | 6 | H04M-003/42 | |

Abstract (Basic): NL 9400275 A

The procedure involves the machine recognising that the call has a fax destination and aborting the call, when the caller sends a fax to a changed number. It then transmits a fax message to the **call originator** giving details of the change. When the number has been changed for the purposes of the company, no **charge** is made to the calling or the called subscriber. The machine is also used to send automatic messages at the request and cost of the recipient, where the change is not made by the company.

ADVANTAGE - Informs caller of new fax number.

Dwg.0/0

Title Terms: FACSIMILE; MESSAGE; PROCEDURE; AUTOMATIC; FACSIMILE; ANSWER; MACHINE; INTERCEPT; MESSAGE; SEND; CHANGE; NUMBER; TRANSMIT; BACK; MESSAGE; DETAIL; NUMBER; CHANGE

Derwent Class: W01; W02

International Patent Class (Main): H04M-003/42

File Segment: EPI

# STIC Search Report
## EIC 3600

**STIC Database Tracking Number: 138980**

**TO: Freda Nelson**
**Location: 7X06**
**Art Unit : 3629**
**Tuesday, December 07, 2004**

**Case Serial Number: 09/769511**

**From: Janice Burns**
**Location: EIC 3600**
**PK5-Suite 804**
**Phone: 305-5783**

**Janice.burns@uspto.gov**

## Search Notes

Dear Examiner

Please read through the following results. I found a one article from Dec 2000 that was good (red tab). Also there are a couple of Yale professors (Ian Ayres and Barry Nalebuff) that have written a lot about making telemarketers pay their stuff is at the end of the pile.

If you have any questions please feel free to contact me.

Janice

**Griffin, Etelka**

From:          Lehman, Karen
Sent:          Tuesday, November 30, 2004 1:30 PM
To:             Griffin, Etelka
Subject:       FW: Generic form response

```
-----Original Message-----
From: STIC-EIC3600
Sent: Tuesday, November 30, 2004 1:29 PM
To: Lehman, Karen
Subject: FW: Generic form response




-----Original Message-----
From: Unknown@Unknown.com [mailto:Unknown@Unknown.com]
Sent: Tuesday, November 30, 2004 1:17 PM
To: STIC-EIC3600
Subject: Generic form response


ResponseHeader=Commercial Database Search Request

AccessDB#=  _13898O_

LogNumber=  _____

Searcher=  _____

SearcherPhone=  _____

SearcherBranch=  _____

MyDate=Tue Nov 30 13:17:04 EST 2004

submitto=STIC-EIC3600@uspto.gov

Name=Freda Nelson

Empno=70195

Phone=703-305-0261

Artunit=3629

Office=CPK5,7X06

Serialnum=09/769511

PatClass=705/400

Earliest=

Format1=paper

Searchtopic=ABSTRACT - A set of user specified access cost information to be applied to
incoming calls, is stored for given user terminals (104-1-104-M).  An amount to
charge an originator of the incoming call is determined partly, based on stored
user specified access cost information.
```

1

USE - For controlling access of telemarketers or other call originators in PSTN or other communication network. Also for other communication system applications including applications involving e-mail solicitations over Internet, pages output through paging networks, and calls, e-mails or pages transmitted through wireless network.

ADVANTAGE - Reduces the likelihood that a given consumer or user will receive unwanted calls, while also providing information that can be used by telemarketers and other call originators to better target their calls.


Comments=

send=SEND